



December is National Drunk and Drugged Driving Prevention Month

December 2010 Volume 3 Issue 12

Resident Recognition

HomePort Hampton Roads would like to recognize Abel Robertson from Chicago, IL. Abel has been a resident in our Iowa Estates Mid Rise since July 2010. He says it is an amazing place to live.

Abel has been in the U.S. Navy for just over two years and is presently stationed in Portsmouth, VA. Abel enjoys singing and wants to be a Gospel Music Artist. His favorite basketball team is the Lakers.

It is our pleasure to have you living in PPV Housing.

Thanks Abel for your support.

HomePort Hampton Roads wishes you the best.



HAPPY BIRTHDAY



Abel Robertson

Holiday Dinner & Bowling



December 14th - 6:30 p.m.

Pierside Lanes

Just inside gate 5 on Hampton Blvd.

**This event is for
HomePort Hampton Roads
Residents Only**

MWR will cater a full holiday meal which will consist of:

Ham, Turkey, Stuffing, Mash Potatoes, Gravy, Cranberry Sauce, Rolls, Butter and Desserts.

There will be prizes for Bowling, Guitar Hero, and a Pool Tournament

While supplies last



Call 757-402-4245 to have your name put on the list.



**HAPPY ANNIVERSARY
HOMEPORT HAMPTON ROADS
3 YEARS**

Employee Recognition

HomePort Hampton Roads would like to say thanks to Eleonor Iacovone aka Lyn for all her support. Lyn is a porter in the Iowa Estates Mid Rise building.

Lyn has worked for HHR for the past nine months and is always willing to go above and beyond to help the team. Lyn does a great job keeping the 1st floor common areas looking top notch. She is a very hard worker who takes pride in a job well done.

Lyn grew up in San Miguel, Phillipines with her mom and two sisters. Her hobbies are working out and taking care of her husband and dog who she considers her baby. Lyn is planning on furthering her education.

Thanks for all your support Lyn!

Great Job!



Eleonor Iacovone (Lyn)

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Resident Life

Easy Cranberry Sauce



Ingredients:

- 12 ounces cranberries, fresh or frozen
- 1 1/4 cups sugar (a little more sugar, if you prefer it sweeter)
- 1/2 cup orange juice or 1/2 cup water
- 1 teaspoon grated orange peel

Directions:

Combine all ingredients in a 3-qt micro safe bowl; mix well. Cover with wax paper. Microwave on high for 5 minutes. Stir well, recover with wax paper. Microwave another 5-7 minutes longer until cranberries pop and sauce has thickened. Let stand, covered until cool. Transfer to serving bowl and chill for 3 to 4 hours. Yield 3-4 cups

Cinnamon Apple Sweet Potatoes



Ingredients:

- 4 medium sweet potatoes
- 1 1/2 cups finely chopped apples
- 1/2 cup orange juice
- 1/4 cup sugar
- 1 1/2 teaspoons cornstarch
- 1/2 teaspoon ground cinnamon
- 1/2 teaspoon grated orange peel

Directions:

Prick potatoes with fork. Place on paper towels and microwave on HIGH 10 to 13 minutes or until tender, turning halfway through cooking. Set aside. In microwavable bowl, combine remaining ingredients. Cover and cook on HIGH 3 minutes; stir. Cook uncovered on HIGH 1 1/2 to 2 1/2 minutes or until sauce is thickened. Slit sweet potatoes and spoon sauce over each.

IDENTIFICATION OF OFF - LIMITS ESTABLISHMENTS

1. Upon recommendations of the Armed Forces Disciplinary Board of Southeastern Virginia and Northeastern North Carolina, and acting in accordance with REFS A through C, the following establishments have been placed Off - Limits to members of the Armed Forces, effective immediately:

- A. Fantasy, Inc., 10117 Jefferson Ave., Newport News, VA 23603
- B. Hampton Pipe and Tobacco, 86 W. Mercury Blvd., Hampton, VA 23669
- C. Hampton Pipe and Tobacco, 15435-B Warwick Blvd., Newport News, VA 23608
- D. Lazy Days, 731 J. Clyde Morris Blvd., Ste. B, Newport News, VA 23601
- E. Mellow Smoke Tobacco Shop, 1948 Diamond Springs Rd., Virginia Beach, VA 23455
- F. Outer Edge Gifts, 760-B J. Clyde Morris Blvd., Newport News, VA 23601
- G. Papa Joes Smoke Shop, 800 S. Lynnhaven Rd., Virginia Beach, VA 23542
- H. Skinny's Records, 431 W. 22nd St., Norfolk, VA 23517
- I. Somewhere In Time, 92 W. Mercury Blvd., Hampton, VA 23669
- J. Tobacco Plus 2, 3611 Tidewater Dr., Norfolk, VA 23509

2. The following establishment has been removed from the off - limits list effective immediately:

Tidewater Auto Brokers, 5404 Virginia Beach, VA 23462

3. Commanding Officers and Officers-In-Charge shall inform personnel that they are prohibited from conducting business with, and entering the premises of the off-limits establishments.

4. The above order applies to all Active Duty U.S. Armed Forces personnel; Reserve personnel on temporary active duty for training orders, or while serving under duly executed TAD Orders; and National Guard personnel only when called or ordered to active duty in a Federal Status.



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		9		1	8	
1						2
			9	7		
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	5					4
	7	2		4		1 5

U.S. Navy Trivia



- What is an informal hearing for minor offenses by the unit, ship or station commander called?
- What rating are you if you're an 'Anchor clanker'?
- What does it mean to 'deep six' something?
- What is the nickname of the Navy base in Cuba?
- What does GQ stand for?
- What is a Mustang?



Let It Snow,
Let It Snow, Let It Snow



Director's Corner



Shipmates,

2010 is coming to a close and with it ends another event filled year. This year, we have seen the completion of all the new construction projects, have conducted over 180 resident activities for your enjoyment, have had over 2100 residents move out and new ones move in and so much more. Then there is PIZZA! By year's end, over 700 pizzas will have been consumed at our activities as well as countless hamburgers and hotdogs. And it looks like 2011 is on track to be just as action packed as 2010 and with your participation, I know it will be. So, not sure what you want to do with your time off...just take a peek at the monthly activities calendar. It lays out the where's and when's to all activities held at our facilities. So if the opportunity arises, stop on by and say "hi" and while you are there, grab something to eat.

Lastly, on behalf of my staff, I want to thank you for what you do, have a Happy Holiday and we look forward to talking to you soon.

Director of Operations



Shipmates,

Social media remains a critical component in our Navy's communication efforts, and Sailors' active participation in social media exchanges provides real-world insight into the concerns of prospective Sailors, Navy families and members of the public. Top leaders encourage Sailors and command leadership to support discussions and appropriate interaction on Navy social media site.

Navy's social media audience continues to grow at a remarkable pace and will continue to evolve:

- Over 159,000 Navy Recruiting Command (NRC) / CHINFO Facebook fans.
- Over 1,000% NRC Facebook fan growth in last year.
- 718,067 photo/video views on Flickr (3,200% yearly growth).
- 7.9 million video views on Navy You Tube Channel.
- 8,300 Navy You Tube Channel subscribers (over 100% yearly growth).
- 20,000 visits per day to www.navy.mil
- Effective this May, www.navy.com visitors can chat live with a Navy recruiter online.
- New Navy iPhone application discusses Navy career opportunities, features videos and photos and provides recruiter contact info.

BLUF: The Transition Assistance Program will assist you in your transition from active to reserve, while ensuring you understand your benefits.

Sailors who transition from Active duty to Reserve with no gap in service will receive TA 180 - or "Temporary Assistance for 180 days" under the Transition Assistance Program. This means Sailors receive six months of medical coverage with no change in cost from when they were active duty, with the exception of co-pays, etc., if staying within network providers. Currently, the Navy is the only military branch that's figured out how to provide TA 180 benefits for transitioning members.

BLUF: If you can't call NPC Customer Service Center, emailing them will still get you your answer.

No toll-free is available, but there are two other options: Use DSN 882-5672, or go to www.NPC.navy.mil and look under Customer Service Center (upper right); click on "contact us" and email the NPC Customer Service Center.

Please have a safe and enjoyable holiday time. Remember you are our most valuable asset. Don't Drink and Drive.

Merry Christmas
HOOYAH!

MCPON

Bookkeeper's Corner

I know many of you have questions regarding the BAH and allotment process. Two of the most common issues are:

The BAH entitlement is received in the resident's check but the allotment has not started. In this situation the resident will be responsible to pay their rent by check, money order or cash.

The BAH entitlement does not start and the allotment does. Generally this is resolved within one pay cycle and often a special deposit will be made by PSD.

If you experience one of these issue or you have other questions regarding your allotment, please contact our office **Monday – Friday 7:30am – 4:00pm** at 402-4234, 402-4232 or 402-4230.

Remember, rent is due by the 5th of the month. Payments can be made at the following locations:

<u>24 hour service desks:</u>	<u>Other Locations:</u>
J53 – Carter Hall, Gilbert St.	NSA 141 3:00 pm – 7:00 am daily
Iowa Estates - Mid Rise	U16 – Miller Hall 7:30 am - 4:00 pm
Newport News – Rec. Center	Monday - Friday

We hope you have a safe and happy holiday season.
Thanks,
Vickie

**HomePort Hampton Roads
1274 Cowan Street
Norfolk, VA 23511
WWW.HOMEPORTHR.COM**

**Tom Weber
Director of Housing Operations
Larry Herndon - AGM / REALTOR®
757-305-9287
lherndon@studenthousing.com**

**Taco Villarrial - AGM
757-402-4217
avillarrial@studenthousing.com**

BOOKKEEPING

Sandra Barnes 402-4233
Gloria Woodmore 402-4234
Vickie Osborne 402-4230
Hours Mon - Fri 0730 - 1600

**Mary McQuesten - Activity Director
757-233-4291
mmcquesten@studenthousing.com**

MAINTENANCE

**Ben Banks - Facility Manager
Jim Vick - Facility Manager
Norfolk - 757-402-4238
Iowa Estates - 757-351-0089
Newport News - 757-327-0357
Hours Mon - Fri 0700 - 1530**

SERVICE DESK

**Yolanda Strand - Service Desk Manager
J 53 757-402-4245 / 4246
NH-141 757-402-4252 / 4253 3pm-7am
Newport News 757-534-7710
Iowa Estates 757-233-3302 / 228-5232**

LEASING

**Holley Ayres - Leasing Manager
Bldg. Miller Hall (U 16)
1274 Cowan Street
757-402-4247 / 4248 / 4256
Mon & Fri 0730-1600
Tues 0730 - 1700
Wed 0730 - 1800
Thurs 0730 - 1730
Sat 0800 - 1200**

SECURITY

U-16, U-20, SP-29
757-592-2248
Monday - Thursday 1600 - 0730
Friday 1600 to Monday 0730

Naval Base Emergency 444-3333

Answers to Trivia



Captain's Mast
Boatswain's Mate
Throw it away
Gitmo
General Quarters
Former Enlisted Officer



**HomePort Hampton Roads
Community Assistants**

Kurt Jefferson - Newport News
Chris Nailon - Newport News
Andy Shelton - Cole Village
Ian Tallman - Cole Village
Robert Cedillo - Bldg. U-20
Butch Dwyer - Bldg. U-20
Michael Singleton - Bldg. SP-29
Calvin Crawford - SP-29
Matthew Huff - NH-141
Tyrone Hill - Bldg. J-53
Patrick Reynolds - Bldg. J 53
Jackie Ramey - Bldg. U-16
Lyle Treese - Bldg. U 16
Jason McGaughey - Iowa Estates Manor
Jose Hernandez - Iowa Estates Manor
Raymond Marquis - Mid Rise
Ron Campbell - Mid Rise
Eric Dixon - Mid Rise
Eric Gray - Mid Rise
Sean Campbell - Mid Rise
Charles Friday - Mid Rise

**PER YOUR LEASE
NO GUNS OR WEAPONS
OF ANY KIND ARE
ALLOWED ON
HHR PROPERTIES.
VIOLATIONS ARE
SUBJECT FOR
EVICTION**

Overnight Guests at
HomePort Hampton
Roads properties must
be at least 16 years old



**Resident Advisory Board Meeting is the
2nd Thursday of the month at the
Mid Rise 1st floor classroom - 1600**
What would you like done?
Ideas & Suggestions welcome.

ASHLEY HARTZOG	1-Dec	DANIEL DRAKE	5-Dec	JASON EDWARDS	9-Dec	CHRISTINA WILLIAMS	14-Dec	JONATHAN FASSE	19-Dec	MARVING IRIZARRY	23-Dec	BRITANNY ENGBRECHT	28-Dec
HYEON IIM	1-Dec	CODY SMOCK	5-Dec	KYLE WAGNER	9-Dec	JOSHUA THOMAS	14-Dec	WILLIAM DEQUILA	19-Dec	JOHN LEAHY	23-Dec	VINCENT FONTANA	28-Dec
JOSEPH BARLEY	1-Dec	ROBERT MANN	5-Dec	SHALONDA LAWRENCE	10-Dec	DEANDRE PEGUES	14-Dec	JACLYN WEISS	20-Dec	DEANNE CRAIG	24-Dec	JOHN SCHRADER	29-Dec
BRIAN COOK	1-Dec	JUDE RAYMOND	5-Dec	DANIELLE MORGAN	10-Dec	ANDREW SYNAN	14-Dec	KRYSTENA KING	20-Dec	CHARLES BILLS	24-Dec	JACOB BLIZZARD	29-Dec
ORVIN FREEMAN	1-Dec	BRANDI LINDEMANN	6-Dec	SHARA MARIN	10-Dec	MATTHEW SUNDLING	14-Dec	BRITTANY GOOLSBY	20-Dec	MARCUS COOK	24-Dec	TYLER ZEISS	29-Dec
JERRICA COBBS	1-Dec	TIMOTHY LALIBERTY	6-Dec	ANGEL LOPEZ	10-Dec	LAURA JOBE	15-Dec	TKISHA MORRIS	20-Dec	ROHIT NAUTYAL	24-Dec	MARIANA IRIARTE	29-Dec
JACOB GLENN	1-Dec	BRANDON COLLINS	6-Dec	STEVEN FONTAINE	10-Dec	SERGIO SANTILLAN	15-Dec	LESTER TOLEDO	20-Dec	REUBEN WILLIAMS	24-Dec	OLIVIA FORTENBERRY	29-Dec
FRANKLIN GOHLKE	1-Dec	CURTIS FRANKLIN	6-Dec	ISAAC JENKINS	10-Dec	LEOPOLD ALVARADO	15-Dec	ANTHANE RICHIE	20-Dec	BRIDGETT CLARK	24-Dec	LAUREN FROST	29-Dec
WILLIAM PELC	2-Dec	CARL ORTUTAY	6-Dec	ADAM BOFFEY	10-Dec	DWIGHT PITTERSON	15-Dec	DIANA ALBA	20-Dec	SCOTT WEBB	24-Dec	BENJAMIN ARMSTRONG	30-Dec
JOSEPH ELDRIDGE	2-Dec	ASHLEY GIBSON	6-Dec	MATTHEW GIBSON	10-Dec	MARSHALL HAMRICK	15-Dec	MICHAEL STEPHENS	20-Dec	TREVOR ZUCCHINO	24-Dec	CHRISTOPHER CHAVIS	30-Dec
EZRA NNANI	2-Dec	JULIO VELASQUEZARRIAGA	6-Dec	DERICK MINKEL	10-Dec	CHANNING THOMAS	15-Dec	SONY NGEBURI	20-Dec	DUSTIN STRATTON	24-Dec	CLYDE DOE	30-Dec
NEAL WILLIAM	2-Dec	JESSE BARCO	6-Dec	RANDALL SANTA BARBARA	11-Dec	TRAVIS MURPHY	15-Dec	ANTONIO BANKS	20-Dec	TIFFANY BUTLER	25-Dec	MANUEL COLLAZO	30-Dec
RICHARD ALFARO	2-Dec	WAYNMON TONEY	6-Dec	JOSEPH SANCHEZ	11-Dec	VIJAY KATARIA	15-Dec	ADAM REUSS	20-Dec	GREGORY CHARLES	25-Dec	JOSHUA HINKSON	30-Dec
NICHOLAS DAVIS	2-Dec	MICHAEL MARION	6-Dec	ADRIAN LANDA	11-Dec	MICHAEL DIMICK	16-Dec	MACK THICKLIN	20-Dec	MARVIN SIRI	25-Dec	AUGUST SANDER	30-Dec
JAMES DIMATTEO	2-Dec	SHAKARI JOHNSON	6-Dec	CHRISTOPHER JONES	11-Dec	JOSHUA TUSLER	16-Dec	JAVARRIO CLARK	21-Dec	TENZIN SANDOP	25-Dec	EDWIN FLORES	30-Dec
SCOTT SWICKARD	2-Dec	GERMANIC COLSON	6-Dec	DONNELL LEWIS	11-Dec	KHORI POTTER	16-Dec	QUINTEL ARRINGTON	21-Dec	RAYMON FORDE	25-Dec	RICHARD PATE	31-Dec
KELLY ADAMS	2-Dec	JOSHUA STILL	6-Dec	BRANDON FOOR	12-Dec	KRISTIANNA PAPAJOHN	16-Dec	CHRISTOPHER BEACH	21-Dec	KRISTOPHER HOOVER	26-Dec	STEPHANIE BREAUULT	31-Dec
CHRISTOPHER GREEN	2-Dec	DEMETRIOS SPARKMAN	7-Dec	CHARLES SCHAEER	12-Dec	SCOTT CROSSIE	16-Dec	DYLAN BOONE	21-Dec	MATTHEW LINDSAY	26-Dec	DAVID CORBIN	31-Dec
QUINTAVIOUS FARLEY	2-Dec	CHEDEKE PENN	7-Dec	COREY WILLIAMS	12-Dec	ROBERT MATTHEWS	16-Dec	JOSHUA SMITH	21-Dec	BARBIE FAVON	26-Dec	ERNEST PRYOR	31-Dec
SARAH ELLIOTT	2-Dec	BRANDON SUTTON	7-Dec	LEAH DELERY	12-Dec	ANTONIO MATHIS	16-Dec	MARSHALL GREENHAW	21-Dec	MATTHEW HUHN	26-Dec	CHRISTOPHER ADAMS	31-Dec
HUDSON DYKES	2-Dec	KENNY ABADILLA	7-Dec	BRANDON STEWART	12-Dec	ANTHONY EDWARDS	17-Dec	JEFFREY DAVIS	21-Dec	ANDREW BERRY	26-Dec	MARIO SMITH	31-Dec
JASON BUDBILL	2-Dec	BRANDON HENRICH	7-Dec	KRYSTAL HUGHES	12-Dec	TALISA ROUMOU	17-Dec	ROBERT MOITOLA	21-Dec	YAZMIN LEON	26-Dec	TROY SURRELL	31-Dec
ELIZABETH MANEY	2-Dec	MANDY WYER	7-Dec	BRANDON DAWSON	12-Dec	AARON CERDA	17-Dec	ROBERT HEATH	21-Dec	KYLE DODD	26-Dec	SYDNEY CHIPMAN	31-Dec
YZA EVANGELISTA	3-Dec	TYLANDO TOBIAS	7-Dec	JESUS SANTANA	12-Dec	MICHELLE ORTON	17-Dec	THOMAS BUHLINGER	22-Dec	JERRELL HALL	26-Dec		
THOMAS BASSETT	3-Dec	JUDY CANGIOLISI	7-Dec	MARK GONZALES	12-Dec	CASENY TRUESDALE	17-Dec	DERRELL MYERS	22-Dec	TONGHUI	26-Dec		
NEHEMIE PIERRE	3-Dec	MARK SCHMIDT	7-Dec	WAYNE JOHNSON	12-Dec	AMBER RUDOLPH	18-Dec	NICHOLAS SMITH	22-Dec	ROBERT HICKS	26-Dec		
DANIEL COLON	3-Dec	ROBERT HEMPSTEAD	8-Dec	AHMED ABDULLAHI	12-Dec	KALIN BREHLER	18-Dec	KEITH JOHNSON	22-Dec	ROBERT NESTLERODE	27-Dec		
JONATHAN LOJAS	3-Dec	JENNIFER OBERHOLTZER	8-Dec	JEFFREY RYBACK	12-Dec	ANGELA THOMAS	18-Dec	MARCUS APPLEWHITE	22-Dec	HUNG PHAN	27-Dec		
CARLO BAJA	3-Dec	KAREEM CLARKE	8-Dec	RILEY ATANOA	12-Dec	LYLE TREESE	18-Dec	LINDSAY HORTON	22-Dec	MICHAEL MILKOVICH	27-Dec		
YERRY BALENZUELA	3-Dec	STEPHEN RICHARDSON	8-Dec	ANDREA WALLER	13-Dec	CHRISTINA MCDAVID	18-Dec	GBIAMANGO YEWAWA	22-Dec	ANDRE HUTCHINSON	27-Dec		
MARCUS SNEED	4-Dec	DAVID BLYTHE	8-Dec	JOSEPH SMITH	13-Dec	JASON CASE	18-Dec	CRAIG BROWNING	22-Dec	DANIEL MCNUITY	27-Dec		
EDWARD HALL	4-Dec	PATRICK PHILLIPS	8-Dec	MATTHEW GREEN	13-Dec	SIERRA LEE	19-Dec	NICHOLAS NEGRON	22-Dec	SECELI SALDANA	27-Dec		
DARON STREET	4-Dec	MICHAEL ROCKHOLD	8-Dec	ALEJANDRO PACHECO	13-Dec	KAMERON HARTDIGE	19-Dec	MARCUS ROBERTS	22-Dec	BRIAN SHULTS	27-Dec		
TYLEN BLACKMON	4-Dec	CARLOS ORLANDI	8-Dec	CHRISTOPHER MCGEHEE	13-Dec	AMANDA RECKER	19-Dec	LUIS RAMOS	22-Dec	CHRISTOPHER TEMPLE	27-Dec		
WESLEY JOHNSON	4-Dec	EMILY HAAS	8-Dec	DOUGLAS RICHARDS	13-Dec	JARAEAL ROBINSON	19-Dec	ZETERIAN MARSHALL	23-Dec	ROBERT WAITLEY	28-Dec		
RICHARD DEXTER	4-Dec	ALSTON CAINES	9-Dec	PATRICK REYES	13-Dec	ANTHONY VANDERMARK	19-Dec	CHRISTIAN WILLIAMS	23-Dec	CHRISTOPHER OIA	28-Dec		
CHRISTOPHER CODY	5-Dec	CHAD JANSEN	9-Dec	JUSTIN BLANCO	14-Dec	JODY STEPP	19-Dec	CAMILLE SHOCKLEY	23-Dec	FRANCISCO ZEPEDA	28-Dec		
UNIQUE BROWN	5-Dec	ISAURA BARCENAS	9-Dec	CHANDLER CONTENTE	14-Dec	KELLY RINER	19-Dec	ANTONIO ALLEN	23-Dec	DARRIN RICHMON	28-Dec		
JEAN SMITH	5-Dec	ANTHONY THOMPSON	9-Dec	JAMELL MARTIN	14-Dec	DWAYNE MANNAGO	19-Dec	DUSTIN JOHNSON	23-Dec	JUSTIN SCHWIMMER	28-Dec		
		MICHAEL GEORGIADIS	9-Dec	AYOKA DANDRIDGE	14-Dec	LOGAN SLIGER	19-Dec	MEA OUTLAW	23-Dec	CASEY BRYAN	28-Dec		



**Have
A
Happy
Day**



BIRTHDAYS DECEMBERS

Making Waves

7	1	3	8	9	2	4	6	5
5	8	4	7	6	3	9	2	1
2	9	6	4	5	1	3	7	8
6	2	9	5	1	4	8	3	7
1	4	7	3	8	6	5	9	2
8	3	5	9	2	7	6	1	4
4	6	1	2	3	5	7	8	9
3	5	8	1	7	9	2	4	6
9	7	2	6	4	8	1	5	3

Sudoku Solution



Celebrate the Season

December Local Events

MacArthur Center Ice Skating

GENERAL INFORMATION

Location:

The ice skating rink is located just outside MacArthur Center, at the corner of Monticello Avenue and Freemason Street.

Dates of Operation

November 20, 2010 - January 17, 2011
www.macarthuronline.com



Vandalism

As we have mentioned in the past, our number one concern has been resident safety. We also mentioned anyone caught intentionally discharging a fire extinguisher would be prosecuted to the fullest extent of the law.

Well Guess What?? It has happened! A resident at the mid-rise was apprehended discharging a fire extinguisher. The individual was arrested and now faces a federal criminal charge. Discharging a fire extinguisher is a serious offense, so don't take it lightly. Furthermore, don't assume you will not be caught. This individual will be immediately evicted from the complex and could face jail time.

On another note; we are offering a \$500.00 reward to anyone reporting vandalism, and the information must lead to a conviction. Think about it... help us keep and maintain the quality of life for our Sailors.

From a previous new letter article: One metric of interest...**residents' guests and vandalism go hand and hand!** Those individuals caught for vandalism and turned over to the police were guests of the residents.

Move-out Policy

When moving out of PPV Housing you are required to give HHR a 30 day written Notice of Intent to Vacate in person. They will then schedule pre-inspection and set the date for final inspection. You will be responsible for any damages or cleaning needing to be done. Upon check out you will turn in your access card, room key and parking permit. HHR staff will coordinate the suspension of the allotment.

This process should ensure your pay will not be affected after you move out. Leasing office: Miller Hall U 16, 1274 Cowan St.



How to Submit an Online Service Request

1. Go to <https://www.accway.com>. This website will take you to the "Welcome to the American Campus Communities Resident Portal."
2. If you have not already created an account, click "DON'T HAVE AN ACCOUNT YET" under Log In.
3. Enter the personal information requested. Be sure to enter the email address stated on your application, your last name, date of birth and the last four digits of your social security number.
4. Upon completion of creating your new account, check your email! You should receive confirmation of your new password.
5. Log back on to <https://www.accway.com> and access the portal using your new password.
6. Your general lease information will appear on your home page. Go to the Service Request tab.
7. Enter the information regarding your service request and click "SUBMIT SERVICE REQUEST" at the bottom of the page.

Your service request has been submitted! Enter as much detail as possible when submitting a service request on line. If you have any questions refer to the "Resident Portal FAQ" sheet or call Service Desk at 757-402-4245/4253.

NOTE

The Resident Portal is NOT for emergency work orders. You must submit emergency work orders by calling the Service Desk at (757) 402-4245 / 4253



All events are free to HomePort Hampton Roads Residents



Residents
Holiday Dinner
December 14th
Pierside Lanes
6:30 p.m.
Call 402-4245
to get on the list.

Free Bowling
2nd Tuesday Every month
Pierside Lanes





December 2010

Norfolk



Sun	Mon	Tue	Wed	Thu	Fri	Sat
Free Intro to Yoga classes Mondays @ Mid Rise 5:00 pm	Free Intermediate Yoga classes Wednesdays @ Mid Rise 5:00 pm		PAYDAY	2 Breakfast on the Go! Bldg. U 20 5:00 am	3	4 Poker Game Cole Village Rec. Free food, prizes 8:00 pm
5 NFL Football Time TBA	6 Monday Night Football Mid Rise 8:00 pm	7 Pearl Harbor New Resident Mtg. Rec. Center Birthday Cards 7:00 pm	8	9 CA/RAB Mtg. Mid Rise 4:00 pm	10	11 Wii Sports Food & prizes Bldg. NH 141 8:00 pm
12 Ping Pong Free food, prizes Bldg. J 53 7:30 pm	13 Cooking 101 Mid Rise 5:00 pm free samples	14 Pierside Lanes Bowling and Holiday Dinner residents only 6:30 pm	15 PAYDAY Decorama Judging Bldg. J 53, 6:00pm	16 Fellowship Study Bldg. J 53 2nd fl lounge 7:00 pm	17	18
19 NFL Football Time TBA	20	21	22 Cooking 101 Bldg. J 53 5:00 pm free samples	23	24 Christmas Eve	25 Christmas Day
26 Free Pie and Ice Cream Mid Rise lobby 6:00 pm	27	28 Cooking 101 Bldg. U 16 5:00 pm free samples	29 Xbox 360 Call of Duty Bldg. SP 29 7:00pm Food, prizes	30	31 New Years Eve	Have a Safe and Happy Holiday Season.