



RESIDENT NEWSLETTER

August 1st, 2026



Shipmates,

Hard to believe we're already heading into August. For many of our residents, this time of year brings new check-ins, new commands, deployments, and the final stretch of summer in Hampton Roads. It's also a time when our communities see some of the year's highest resident turnover, making it especially important that every new Sailor who arrives feels welcome, comfortable, and supported from day one.

At Homeport Hampton Roads, we know that a place to live is more than just a room assignment or an address. It is where you sleep after a long watch, connect with friends, study, relax, and recharge. Our commitment is to continually improve the resident experience through property upgrades, responsive maintenance, and by listening to the people who call our communities home.

One of the most valuable ways residents help us improve is through our surveys. Whether you've recently moved into the community or had a maintenance request completed, we encourage you to complete your Satisfacts survey. If you're new to Homeport Hampton Roads, please consider spending just four minutes completing your Move-In Survey. The feedback you provide helps us understand what we're doing well and, more importantly, where we can do better.

Our Work Order Surveys and Move-In Surveys give residents a direct voice in shaping future improvements, service priorities, and quality-of-life initiatives across the property. In fact, many of the projects and initiatives currently underway—from laundry facility upgrades to common area improvements and maintenance process enhancements—have been influenced by resident feedback. Every survey is reviewed by our team, and the comments you share help us identify trends, address concerns, and prioritize enhancements that have the greatest impact on daily life.

Thank you to everyone who has taken the time to provide feedback and partner with us in making our communities stronger. When residents speak, we are committed to listening.

Community Updates

At Homeport Hampton Roads, our improvement efforts are focused on one goal: improving the resident experience. Whether it's making everyday tasks more convenient, creating safer living environments, or improving shared spaces where residents can relax and connect, each project is intended to support a higher quality of life throughout the community.

Recent investments in laundry facilities aim to provide more reliable equipment and reduce disruptions to daily routines. These improvements directly reflect feedback from residents, who identified laundry facilities as an area where improvements would have a significant impact.

Residents will also continue to see enhancements in common areas and building systems. Lighting upgrades, fire safety improvements, and elevator projects are helping create communities that are safer, more comfortable, and better equipped to meet the needs of our residents. Refreshed shared spaces provide welcoming environments for studying, socializing, and relaxing during off-duty hours.

Behind the scenes, work continues on long-term infrastructure improvements focused on building security, reliability, and overall community performance. While these projects may not always be visible day to day, they represent important investments that support a safer, more dependable living environment for all residents.

Looking Ahead

Whether you're returning from deployment, preparing for your next assignment, standing watch, or simply enjoying some well-earned liberty, Homeport Hampton Roads is honored to be part of your journey. We recognize that housing plays an important role in readiness, morale, and overall quality of life, and we remain committed to providing a place where you can feel comfortable, supported, and at home.

As we close out the summer season, we encourage you to enjoy the many opportunities our region has to offer, get involved in your community, and continue sharing your feedback with our team. Your voice helps shape the future of our communities and guides the decisions we make every day.

Thank you for your partnership and your trust. It is our privilege to serve those who serve, and we remain committed to making Homeport Hampton Roads a community you are proud to call home.

Homeport Hampton Roads. Where duty ends and home begins.

Upcoming Local Events

- Neptune's Coastal Craft Beer Festival
- August 1–2, 2026 Virginia Beach Oceanfront
- Back-to-School Tax-Free Shopping Weekend
- August 7–9, 2026 Throughout Virginia
- Hampton Block Party
- August 15, 2026 Downtown Hampton
- Norfolk Waterfront Festival Weekend
- August 21–22, 2026 Town Point Park – Norfolk

Resident Feedback

- **Cole Village:** "The technician (Maurice O.) was professional, polite, and fixed the issue quickly while keeping me informed throughout the process."
- **Newport News:** "BJ came and took care of something I needed done, very glad to have him come out."
- **SP29:** "Fixed the same day as I entered the trouble ticket, all I can say is OUTSTANDING!!!" (Jeff G.)

Thank you to all of our maintenance and community teams for continuing to deliver outstanding service to our residents every day.

Leasing Office Contact Information

(757) 402-4248
(757) 402-4256
Monday - Friday
07:30-16:00
Saturday 08:00-12:00
www.HomeportHR.com



MAINTENANCE WORK ORDERS



24-Hour Service Desk
Norfolk (757) 233-3302 / 288-5232
Newport News (757) 534-7710
Or Visit your Resident Portal

UPCOMING EVENTS

Norfolk

Aug 5 - Billiards & Marco's Pizza, 5:00 PM at J53
Aug 11 - Bowling at Pierside Lanes, 5:30 PM at Pierside Lanes
Aug 13 - Movie Night & Pizza, 6:00 PM at NH156
Aug 14 - Poker & Marco's Pizza, 5:00 PM at Iowa Estates
Aug 15 - NFL Pre-Season Game & Domino's Pizza, 1:00 PM at SP29
Aug 16 - Basketball & Marco's Pizza, 4:00 PM at U16
Aug 17 - Billiards & Marco's Pizza, 5:00 PM at U20
Aug 18 - Billiards & Marco's Pizza, 5:00 PM at Cole Village
Aug 19 - Movie & Marco's Pizza, 5:00 PM at Iowa Estates
Aug 21 - Billiards & Marco's Pizza, 6:00 PM at Cole Village
Aug 22 - Game Night & Marco's Wings, 6:00 PM at NH156
Aug 23 - Billiards & Marco's Wings, 4:00 PM at Iowa Estates
Aug 25 - Board Games & Domino's Pizza, 5:00 PM at SP29
Aug 26 - Movie & Marco's Pizza, 6:00 PM at U16
Aug 28 - 80's Trivia & Marco's Pizza, 5:00 PM at U20
Aug 29 - Movie & Marco's Subs, 5:00 PM at U20
Aug 31 - Billiards & Marco's Wings, 6:00 PM at Iowa Estates

Newport News

Aug 8 - Basketball & Chanello's Wings at 6:00 PM
Aug 11 - Bowling at Pierside Lanes at 5:30
Aug 14 - Billiards & Chanello's Pizza at 4:00 PM
Aug 21 - Corn Hole & Chanello's Pizza at 6:00 PM
Aug 29 - Card Games & Chanello's Wings at 4:00 PM

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Doug Newman

[✉ Doug.Newman@HuntCompanies.com](mailto:Doug.Newman@HuntCompanies.com)

Assistant Community Director
Caprise Strand

[✉ Caprise.Strand@HuntCompanies.com](mailto:Caprise.Strand@HuntCompanies.com)

COMMUNITY TRASH SCHEDULE

LOCATION	# OF CANS/ DESCRIPTION	SCHEDULE DATES
(DBIDS) 1615 Gilbert St J53	Permanent Service	Monday
(DBIDS) 1274 Cowan St U16	9-8yds On Base	Monday/Thursday
3007 Huntington Ave	13-2yds	Monday/Thursday
Cole Village 7850 Inchon Ln	4-8yds	Monday/Thursday
851 Signonella Ave	Mini-Mac Compactors and compactor cans in building, 4 compactors - 6 cans	Dumped onto RO Compactor
851 Signonella Ave	Large Compactor at Iowa	Compactor Monitoring System, scheduled Hauls as needed
851 Signonella Ave	Open Top at Iowa	Every Other Tuesday
Iowa Estate 8100 Diven Arch	3-4yd cans (5 on perimeter, (4) 2 yard in garage)	Monday/Wednesday/Friday
Iowa Estate 8100 Diven Arch	1-8yd cans (by loading dock)	Monday/Wednesday/Friday

2026

AUGUST

NORFOLK

SUN	MON	TUE	WED	THU	FRI	SAT
						01
02	03	04	05 Billiards & Marco's Pizza at J53	06	07 Purple Heart Day	08
09	10	11 Bowling at Pierside Lanes	12	13 Pizza & a Movie at NH156	14 Poker & Marco's Pizza at Iowa Estates	15 NFL Pre-Season Watch Party at SP29
16 National Airborne Day Basketball & Marco's Pizza at U16	17 Billiards & Marco's Pizza at U20	18 Billiards & Marco's Subs at Cole Village	19 Pizza & a Movie at Iowa Estates	20	21 Billiards & Marco's Wings at Cole Village	22 Game Night & Marco's Wings at NH156
23 Billiards & Marco's Wings at Iowa Estates	24	25 Board Games & Domino's Pizza at SP29	26 Pizza & a Movie at U26	27	28 80's Trivia at J53	29 Subs & a Movie at U20
30 Billiards & Marco's Wings at Iowa Estates	31					

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NEWPORT NEWS

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30	31					