







July 1st, 2025



Community News and Updates

Shipmates,

As temperatures rise in the Norfolk area, the demand for air conditioning in your units increases. The team at Homeport Hampton Roads is committed to meeting your needs as residents. However, due to staffing shortages, some residents may experience longer wait times for responses to work orders. We want to assure you that we are actively working to fill these positions to better serve you. Our goal is to achieve a satisfaction rating of 5.0 on the surveys you receive. We appreciate your understanding and patience during this time.

As we welcome the approaching month of July, we have a few special days to recognize:

- July 4th Independence Day
- July 7th World Chocolate Day
- July 25th National Wine and Cheese Day

We encourage you to have fun this summer and watch our calendar for exciting events in your neighborhood!

MAINTENANCE WORK ORDERS



24-Hour Service Desk Norfolk (757) 233-3302 / 288-5232 Newport News (757) 534-7710 Or Visit your Resident Portal

Meet Our New Team Members!

We're excited to introduce some new faces who have recently joined HomePort Hampton Roads! You may notice them around the property as they settle in and begin helping to keep our community running smoothly.



Facilities Operations Assistant



Onbase Maintenance Manager



Housekeeping Supervisor - Honey Burg Maintenance Technicians - Thomas Washington II, Thomas Washington I, Jay Wilson, Guillermo Boguin, and Harrison Davis

Maintenance Tips

Residents are responsible for maintaining the cleanliness of their homes & shared common areas. To assist you in this task, here are some helpful cleaning tips:

- <u>Cleaning Routine:</u> It is essential to create a consistent cleaning schedule that includes dusting, vacuuming, mopping, and sanitizing. This practice helps maintain a clean and healthy living environment in your apartment.
- <u>Appliances</u>: To ensure the longevity and efficiency of your kitchen appliances, such as stoves, ovens, refrigerators, and air conditioners, make a point to clean them regularly according to the manufacturer's guidelines.
- Floors: Regular vacuuming of carpets is crucial for removing dirt and pet hair. Additionally, placing rugs in high-traffic areas can help protect your floors and enhance the overall cleanliness of your space.

Leasing
Office
Contact
Information

(757) 402-4248 (757) 402-4256 Monday - Friday 07:30-16:00 Saturday 08:00-12:00

www.HomeportHR.com

BOWLING WINNERS:



1ST KAMARU DORSEY



2ND SHAKIRA QUEEN



3RD JALYN FONTENO



DOOR PRIZE VICENTE COLON JR

UPCOMING EVENTS

Norfolk

July 1st- Starting at 1700, bring your poker face and enjoy free wings at lowa Estates!

July 6th - Join us at NH156's Basketball Court at 1200, for burgers and baskets!

July 8th -Starting from 1730 to 2000, enjoy bowling at Pierside Lanes (Inside Gate 5), Free for all residents + 1 Friend!

July 9th - Join us at 1730 in Cole Village for Billiards & Free Wings!

July 11th - Hit the court and enjoy free pizza at Cole Village starting at 1700.

July 12th - Join us at the U-16 Courts for free pizza and basketball starting at 1200.

July 13th - Starting at 1200, join us for a Burger Bar at the lowa Estates Pool!

July 16th - Stop by for Putting & Wings at the lowa Estates Putting Green starting at 1800.

July 17th - Enjoy spades and pizza at U-20 starting at 1700!

July 18th - Join us for our ping pony tourney and free subs starting at 1700 at lowa Estates!

July 19th - Starting at 1600, play cornhole at J53 (near the gazebo) with free pizza!

July 20th - Join us for basketball at SP29 Courts starting at 1600 with free pizza.

July 22nd - Starting at 1700, enjoy horseshoes at J53 with free hamburgers!

July 23rd - Play cornhole at U16 (near the b-ball courts) with free wings starting at 1700.

July 26th - Starting at 1700, play horseshoes at U20 and enjoy free burgers!

July 27th - Starting at 1200, enjoy cornhole and horseshoes with free pizza at NH156.

July 31st - Stop by our Pool Party at SP29 (2nd Floor Lounge) at 1700 and enjoy free subs!

Newport News

July 8th - Starting from 1730 to 2000, enjoy bowling at Pierside Lanes (Inside Gate 5), Free for all residents + 1 Friend!

July 9th - Starting at 1800, join our basketball game and enjoy free pizza at the Newport News Courts.

July 15th - Starting at 1800, enjoy horseshoes and Subs!

July 20th - Stop by our Pool Party starting at 1500, and enjoy free wings!

July 29th - Join us for billiards and pizza, starting at 1800.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director Doug Newman

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Assistant Community Director Caprise Strand

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