



# RESIDENT NEWSLETTER

August 1<sup>st</sup>, 2025



## Community News

Shipmates,

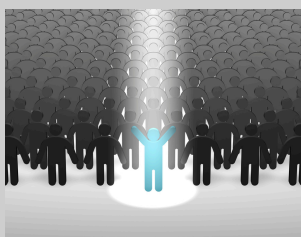
As summer approaches its conclusion, August in the Hampton Roads area typically experiences warm to very warm temperatures. Average high temperatures hover around 85F (29C), while lows are around 73F (23C). In the Norfolk area, high temperatures may remain consistent. During this time, the demand for air conditioning continues, so it's advisable to assist your AC unit by keeping windows closed in common areas and bedrooms, as well as closing blinds during the day to maintain cooler indoor temperatures.

This period is an excellent opportunity for outdoor activities such as enjoying the beach, attending local festivals, or taking a sunset cruise on the Elizabeth River. Please note that all spas and pools, with the exception of the Iowa Indoor Pool, will be closing on September 1<sup>st</sup>. Take advantage of these summer months, as they will soon be coming to an end.

## Community Updates

We appreciate your patience as we undertake significant building repairs in your area. Thank you for understanding as we work to improve our community!

- Iowa Roof Repair - Ongoing
- Iowa Boiler Replacement for two towers - Recently Completed
- U16 Window Replacement - Ongoing
- SP29 Window Replacement - Scheduled for November 2025
- SP29 Volleyball Court - Sand Replacement Scheduled for July 2025
- Newport News Volleyball Court - Sand Replacement Recently Completed



**Nelson Lopez**

HHR Service Desk Team Member

## Employee Spotlight

Nelson taught himself English as a child by playing video games. He's also part of the rare 1% who actually read instruction manuals—and enjoys it! What Nelson loves most about his job is that there's always something unexpected to break up the routine, keeping each day interesting and fast-paced. His unique approach and curiosity help make our community stronger.

## Resident Reviews

"Clevon did a perfect job in figuring out and fixing the issue."

- Cole Village Resident

"Working with Rebekah Powell has been an absolute pleasure! Her professionalism, responsiveness, and attention to detail sets her apart in every way. Whether it's handling maintenance issues quickly, communicating clearly, or going the extra mile to make residents feel valued, she consistently exceed expectations. It's rare to find someone so dedicated and reliable in this industry — truly an asset to the property and its community. Highly recommend!" - Hunter Brannam

"Upon having a failure with my dishwasher, the repair team provided a proper and rapid replacement."

- Alexandre Ferreira

## Maintenance Tips

Residents play an essential role in maintaining the cleanliness of their homes and managing unwanted pests. To help with this, here are some informative cleaning and maintenance tips:

- Preventative Pest Control
  - Keep your home tidy to minimize the attraction of pests.
  - Store food in sealed containers and dispose of garbage on a regular basis.
  - If you encounter any pest issues, please report them promptly through the service desk or your residential portal to initiate a work order.
- Plumbing Maintenance
  - Be cautious about what you flush down the toilet; avoid putting grease or food scraps down the drain.
  - Install a drain strainer to capture hair and other debris, preventing plumbing clogs.
  - If you notice any leaks or drips, report them immediately through the service desk or your residential report to request a work order.

By following these guidelines, residents can help ensure a clean and well-maintained living environment.

### Leasing Office Contact Information

(757) 402-4248  
(757) 402-4256  
Monday - Friday 07:30-16:00  
Saturday 08:00-12:00  
[www.HomeportHR.com](http://www.HomeportHR.com)



#### MAINTENANCE WORK ORDERS



24-Hour Service Desk  
Norfolk (757) 233-3302 / 288-5232  
Newport News (757) 534-7710  
Or Visit your Resident Portal

## UPCOMING EVENTS

### Norfolk

August 2<sup>nd</sup> - Starting at 1200, join us for Cornhole at the Iowa Estates Pool with Taco Bell!

August 4<sup>th</sup> - Stop by U20 and enjoy billiards and free subs starting at 1730.

August 5<sup>th</sup> - Join us at Cole Village for card games and wings, starting at 1700.

August 6<sup>th</sup> - Starting at 1700, Compete with your neighbors in Ping Pong at Iowa Estates with free subs.

August 8<sup>th</sup> - Hit the court and enjoy free pizza at SP29 starting at 1700.

August 9<sup>th</sup> - Stop by at Iowa Estates for Air Hockey and free pizza at 1700.

August 10<sup>th</sup> - Starting at 1300, join us for a NFL Game and wings at NH156.

August 12<sup>th</sup> - Join us for Bowling at Pierside Lanes, starting from 1730-2000, enjoy free pizza as well.

August 13<sup>th</sup> - Enjoy playing chess and free pizza at Iowa Estates at 1700.

August 16<sup>th</sup> - Starting at 1100, play cornhole at U16 with free pizza!

August 17<sup>th</sup> - Starting at 1200, enjoy horseshoes and grilled hotdogs at U20.

August 21<sup>st</sup> - Join us for Horseshoes and hoagies at NH156, starting at 1800.

August 22<sup>nd</sup> - Starting at 1700, Enjoy Basketball and free pizza at J53.

August 23<sup>rd</sup> - Play cornhole at Cole Village with free subs starting at 1300.

August 26<sup>th</sup> - Starting at 1700, play card games and enjoy free wings at SP29.

August 27<sup>th</sup> - Starting at 1700, enjoy playing basketball at U16 and enjoy free subs.

August 28<sup>th</sup> - Join us for Billiards and free pizza, starting at 1700 at J53.

### Newport News

August 7<sup>th</sup> - Join us at the Newport News Basketball Court for basketball and wings, starting at 1800.

August 12<sup>th</sup> - Join us for Bowling at Pierside Lanes, starting from 1730-2000, enjoy free pizza as well.

August 15<sup>th</sup> - Stop by our Pool Party starting at 1800, and enjoy free Raising Cane's!

August 19<sup>th</sup> - Stop by the Newport News Basketball Court starting at 1800, for basketball and free pizza.

August 26<sup>th</sup> - Stop by our Pool Social at 1800, and enjoy free wings!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Doug Newman**

✉ [doug.newman@huntcompanies.com](mailto:doug.newman@huntcompanies.com)

**Assistant Community Director**  
**Caprise Strand**

✉ [caprise.strand@huntcompanies.com](mailto:caprise.strand@huntcompanies.com)

2025

# AUGUST

## Norfolk Events

SUN	MON	TUE	WED	THU	FRI	SAT
					01	02 Cornhole @1200 Iowa Estates
03	04 Billiards & Subs @1730 U20	05 Cards & Wings at Cole Village @1700	06 Ping Pong @1700 Iowa Estates	07	08 Basketball @1700 SP29 Courts	09 Air Hockey @1700 Iowa Estates
10 NFL Game @1300 NH156	11	12 Bowling @1730 Pierside Lanes	13 Chess @1700 Iowa Estates	14	15	16 National Airborne Day Cornhole @1100 U16
17 Horseshoes @1200 U20	18	19	20	21 Horseshoes @1800 NH156	22 Basketball @1700 J53	23 Cornhole @1300 Cole Village
24	25	26 Card Games @1700 SP29	27 Basketball @1700 U16	28 Billiards @1700 J53	29	30
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2025

# AUGUST

## Newport News Events

SUN	MON	TUE	WED	THU	FRI	SAT
					01	02
03	04	05	06	07 Basketball @1800 Newport News Court	08	09
10	11	12 Bowling @1730 Pierside Lanes	13	14	15 Pool Social @1800 Newport News Pool	16 National Airborne Day
17	18	19 Basketball @1800 Newport News Court	20	21	22	23
24	25	26 Pool Social @1800 Newport News Pool	27	28	29	30
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