



RESIDENT NEWSLETTER

September 1st, 2025



Community News

Hey Shipmates! September skies in Norfolk are keeping it chill with about 39% cloud cover - perfect for those selfies or a cool jog before duty. As we sail into September, get ready for a wave of upgrades, improvements, and exciting changes across your community. Here's what's coming your way - We're leveling up our living experience with these key updates:

- Staffing Update: We're hiring! New faces are joining soon to boost service and support.
- Iowa Estates/U16 & J53 LED Conversions: Brighter, energy-efficient lighting is rolling out across the community.
- AC Concerns: We hear you - repairs and upgrades are underway to keep things cool.
- J53 Stairwell Lights: Lighting improvements for safety and visibility.
- Iowa Estates Roof Replacement: Major upgrades for long-term production.
- Speed Bumps Added in Iowa Estates: Safety first - drive smart, stay safe.
- WiFi Woes? We're working with providers to boost your connection - more speed, less lag.

Whether you're on duty or off, your home base should be just as sharp as you are. We're committed to making this community a place where you can recharge, connect, and thrive. Big things are happening - and you're at the center of it all. Let's make September one to remember!

Employee Spotlight



Katrina Thomas
HHR Administrative Assistant

If you've ever walked into the Homeport Hampton Roads office and been greeted with a warm smile and contagious energy, chances are you've met Katrina Thomas—our incredible Administrative Assistant who's been keeping things running smoothly for 18 amazing years!

Born and raised in Hampton, Virginia, Katrina is a true local with deep roots and a big heart. She brings sunshine to even the busiest days, and her passion for helping our sailors is nothing short of inspiring.

A few things she loves about her job: She loves helping our sailors—and has fun while she does it! That's Katrina in a nutshell dedicated, joyful, and always ready to lend a hand.

Fun Facts About Katrina:

- She's a proud grandma who adores her grandkids—ask her about them and watch her light up!
- She's a thrill-seeker at heart and loves spending time at Busch Gardens, soaking in the rides, shows, and fun. Katrina's energy, kindness, and commitment make her a standout member of our team.

She's not just an admin—she's the heartbeat of our community. Thank you, Katrina, for being the rockstar you are!

Maintenance Tips

Pest Control Prevention

Preventing pest infestations starts with removing what pests need to survive: food, water, and shelter. Here are some simple steps you can take:

- Store food in sealed plastic or glass containers.
- Dispose of garbage regularly and use tightly covered trash cans.
- Declutter your home - stacks of newspapers, magazines, and cardboard provide hiding spots.
- Inspect packages before bringing them inside to avoid introducing pests.

By taking these steps, you can help keep your home pest-free and comfortable!

HomePort Hampton Roads provides pest control services for our residents. If you're experiencing a pest issue, please contact the service desk to submit a work order:

- **Norfolk: (757) 233-3302 or (757) 228-5232**
- **Newport News: (757) 534-7710**

Leasing Office Contact Information

(757) 402-4248
(757) 402-4256
Monday - Friday 07:30-16:00
Saturday 08:00-12:00
www.HomeportHR.com



MAINTENANCE WORK ORDERS



24-Hour Service Desk
Norfolk (757) 233-3302 / 288-5232
Newport News (757) 534-7710
Or Visit your Resident Portal

UPCOMING EVENTS

Norfolk

September 4th - Stop by SP29 and enjoy spades and wings at 1700.

September 5th - Join us at Iowa Estates for card games and pizza, starting at 1800.

September 6th - Starting at 1300, join us on the J53 2nd Deck Lounge for billiards and free pizza!

September 9th - Join us for Bowling at Pierside Lanes, starting from 1730-2000.

September 10th - Stop by for billiards and pizza at the J53 2nd Deck Lounge at 1300.

September 11th - Starting at 1800, join us for spades and subs at NH156.

September 13th - Join us at U16 for billiards and subs at 1500!

September 14th - Enjoy free wings and playing spades at SP29 starting at 1700.

September 17th - Starting at 1800, play horseshoes at U16 with free pizza!

September 18th - Starting at 1700, enjoy spades and subs at U20.

September 20th - Enjoy playing cornhole with free pizza at Cole Village starting at 1200.

September 21st - Join us for horseshoes and free pizza, starting at 1700 at U20.

September 23rd - Enjoy playing foosball and eating free wings, starting at 1700 at Iowa Estates.

September 24th - Join us at 1700 for blackjack and subs at Cole Village.

September 27th - Starting at 1500, enjoy playing billiards and wings at Iowa Estates.

September 28th - Join us for Billiards and free pizza, starting at 1800 at NH156.

September 29th - Enjoy blackjack and free pizza at Iowa Estates at 1700.

Newport News

September 2nd - Join us for Basketball and pizza at 1800!

September 9th - Join us for Bowling at Pierside Lanes, starting from 1730-2000!

September 10th - Stop by for Horseshoes and free subs at 1800.

September 17th - Starting at 1800, join us for billiards and wings 1800.

September 28th - Stop by our Pool Social at 1800, and enjoy free chicken tenders!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Doug Newman

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Assistant Community Director
Caprise Strand

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COMMUNITY TRASH SCHEDULE

LOCATION	# OF CANS/ DESCRIPTION	SCHEDULE DATES
(DBIDS) 1615 Gilbert St J53	Permanent Service	Monday
(DBIDS) 1274 Cowan St U16	9-8yds On Base	Monday/Thursday
3007 Huntington Ave	13-2yds	Monday/Thursday
Cole Village 7850 Inchon Ln	4-8yds	Monday/Thursday
851 Signonella Ave	Mini-Mac Compactors and compactor cans in building, 4 compactors - 6 cans	Dumped onto RO Compactor
851 Signonella Ave	Large Compactor at Iowa	Compactor Monitoring System, scheduled Hauls as needed
851 Sigonella Ave	Open Top at Iowa	Every Other Tuesday
Iowa Estate 8100 Diven Arch	3-4yd cans (5 on perimeter, (4) 2 yard in garage)	Monday/Wednesday/Friday
Iowa Estate 8100 Diven Arch	1-8yd cans (by loading dock)	Monday/Wednesday/Friday