



RESIDENT NEWSLETTER

October 1st, 2025



Community News

Hey Shipmates! October breezes are rolling in, and Norfolk is buzzing with fall energy, perfect for cozy hoodies, pumpkin spice, and community vibes. As we cruise into the new month, here's what's on deck from your team at HomePort Hampton Roads!

- **Staffing Boost:** New team members are joining soon, more hands, faster service!
- **Lighting Upgrades:** LED conversions continue at Iowa Estates, 1st, 2nd and 4th Floors are complete, safer nights.
- **HVAC Repairs:** Cooler temperatures are coming, but we're still on it, comfort is key.
- **Roof Work:** Iowa Estates roof replacement is still underway, long-term protection for your home.
- **WiFi Improvements:** We're working with providers to enhance your connection, less lag, and more stream.
- **Newport News Garage Door:** The exit door has been awaiting parts and should be fixed soon.

Whether you're on duty or off, your home base should be just as sharp as you are. We're committed to making this community a place where you can recharge, connect and thrive.

Let's make October unforgettable!

Employee Spotlight



Anna Lewis
Leasing Specialist

We are thrilled to shine the spotlight on Anna Lewis, a dynamic and dedicated member of our HomePort Hampton Roads Leasing Team. Anna brings both heart and hustle to her role, helping our E1-E4 service members find a place to call home off the ship, a mission she's deeply passionate about.

Anna's enthusiasm for her work is matched by her vibrant personality and unique background. Fun Fact: She was the captain of her Junior firefighting squad in her local fire department, a role that speaks volumes about her leadership and commitment to service. In January 2026, she'll be cheering on her boyfriend as he commissions into the Navy, continuing the tradition of service in her personal life as well.

What Anna loves most about her job is the opportunity to make a real difference. She's inspired by the mission of HomePort Hampton Roads and takes pride in helping young service members transition into comfortable, welcoming homes. Her warmth, professionalism, and genuine care for our residents make her an invaluable part of our community.

Thank you, Anna, for all that you do!

Maintenance Tips

Stay cozy and stress-free this season with our quick and easy maintenance tips. Check out the helpful advice below to keep your home in top shape!

Test Your Thermostat

- As the temperatures drop, ensure your thermostat is working properly. If you notice any issues, report them to the service desk promptly to avoid those chilly nights!

Check Windows & Doors

- If you notice drafts, let the service desk know. Weather stripping can help keep your space warm and energy efficient this season!

Report Leaks Promptly

- Fall rains can uncover roof or plumbing leaks - report them to us right away!

Leasing Office Contact Information

 (757) 402-4248
(757) 402-4256
Monday - Friday 07:30-16:00
Saturday 08:00-12:00
 www.HomeportHR.com



MAINTENANCE WORK ORDERS



24-Hour Service Desk
Norfolk (757) 233-3302 / 288-5232
Newport News (757) 534-7710
Or Visit your Resident Portal

UPCOMING EVENTS

Norfolk

- October 4th - Stop by Iowa Estates and enjoy playing card games and eating pizza at 1600.
- October 5th - Enjoy watching the Cowboys vs. Jets game, and eat pizza at SP-29 at 1300.
- October 7th - Starting at 1700, join us for air hockey and free wings at U-16.
- October 9th - Join us for spades and sub sandwiches at building U-20 at 1700.
- October 11th - Stop by and watch College Football and eat wings at building NH-156 at 1530.
- October 12th - Starting at 1300, Stop by and watch the 49ers vs the Buccaneers and enjoy pizza and wings at Iowa Estates.
- October 14th - Join us for Bowling at Pierside Lanes, starting from 1730-2000!
- October 15th - Enjoy playing spades and free wings at building SP-29 at 1700.
- October 16th - Starting at 1700, play cards and enjoy pizza at the J53 2nd Deck Lounge.
- October 17th - Stop by and play black jack and eat sub sandwiches at Cole Village, starting at 1700.
- October 18th - Enjoy eating wings and playing checkers at the J53 2nd Deck Lounge at 1700.
- October 19th - Starting at 1700, play billiards and enjoy pizza at building U-20.
- October 21st - Stop by Iowa Estates, and play card games and eat wings at 1800.
- October 22nd - Enjoy playing board games (Catan) and eat pizza at Cole Village, starting at 1700.
- October 25th - Watch the College Football game and enjoy wings at building NH-156 at 1530.
- October 30th - Starting at 1900, enjoy pizza and watch the Ravens vs. Dolphins at Iowa Estates.
- October 31st - Join us at U-16 to watch "The Conjuring" and eat pizza at 1800.

Newport News

- October 8th - Stop by for Basketball and free pizza at 1800!
- October 14th - Join us for Bowling at Pierside Lanes, starting from 1730-2000.
- October 15th - Starting at 1800, join us for horseshoes and free sub sandwiches.
- October 20th - Enjoy playing billiards and eating free wings at 1800.
- October 29th - Join us for a game of billiards and enjoy free wings at 1800.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Doug Newman

 Doug.newman@huntcompanies.com

Assistant Community Director
Caprise Strand

 Caprise.strand@huntcompanies.com

COMMUNITY TRASH SCHEDULE

LOCATION	# OF CANS/ DESCRIPTION	SCHEDULE DATES
(DBIDS) 1615 Gilbert St J53	Permanent Service	Monday
(DBIDS) 1274 Cowan St U16	9-8yds On Base	Monday/Thursday
3007 Huntington Ave	13-2yds	Monday/Thursday
Cole Village 7850 Inchon Ln	4-8yds	Monday/Thursday
851 Signonella Ave	Mini-Mac Compactors and compactor cans in building, 4 compactors - 6 cans	Dumped onto RO Compactor
851 Signonella Ave	Large Compactor at Iowa	Compactor Monitoring System, scheduled Hauls as needed
851 Sigonella Ave	Open Top at Iowa	Every Other Tuesday
Iowa Estate 8100 Diven Arch	3-4yd cans (5 on perimeter, (4) 2 yard in garage)	Monday/Wednesday/Friday
Iowa Estate 8100 Diven Arch	1-8yd cans (by loading dock)	Monday/Wednesday/Friday