



RESIDENT NEWSLETTER

December 1st, 2025



Community News

Dear HHR Residents,

As twinkling lights of the Holidays begin to glow and the spirit of the season fills the air, we are reflecting on a truly joyful 2025. From strikes at our bowling nights to laughter at our monthly community events, your presence has brought warmth, connection, and celebration to every corner of our neighborhood. Please below a list of ongoing improvements:

- **New Lighting Installations in common areas at Iowa Midrise and J53**
- **Holiday Decorations going up across all properties starting soon.**
- **Iowa Roof Replacement Repairs continue.**
- **Resident Satisfaction Survey results are in, thank you for your feedback! We're using your input to improve communication and response times.**

Thank you for making this year so memorable. Let's carry that festive energy and togetherness into 2026!

Good News Stories

Cole Village Manor Homes

- *Shout out to our Vendor Superior Interiors for their excellent work!*
 - Alberto was thrilled with the flooring replacement in his unit. His simple yet heartfelt message, "Flooring was replaced, I'm happy, thank you!" - reminds us how impactful a well-done job can be.

Iowa Estates Midrise

- *Shout out to Marshall Cowen for going above and beyond!*
 - John shared a glowing review of technician Marshall Cowen, who stayed after hours to fix an AC issue. John said, "Mr. Marshall was very professional and very knowledgeable... Please give that man a promotion!"

Newport News Manor Homes

- *Shout out to Keith Parra and Garrett Hardy for their outstanding service!*
 - Yolanda praised the maintenance team for their kindness and respect. Her words - "Maintenance personnel were so nice and respectful!" - highlight the power of courtesy and professionalism.

Maintenance Tips

Cold weather is here! To help keep your unit safe and warm:

- **Check your windows and doors** for drafts and report any issues to the service desk.
- **Avoid using space heaters unattended** and keep them away from flammable materials.
- **Let your faucets drip slightly** during freezing nights to prevent pipe bursts.

Need help? Submit a work order through the resident portal or contact the service desk.

Leasing Office Contact Information

 (757) 402-4248
(757) 402-4256
Monday - Friday 07:30-16:00
Saturday 08:00-12:00
 www.HomeportHR.com



MAINTENANCE WORK ORDERS



24-Hour Service Desk
Norfolk (757) 233-3302 / 288-5232
Newport News (757) 534-7710
Or Visit your Resident Portal

UPCOMING EVENTS

Norfolk

December 3rd - Join us for billiards and subs at Cole Village, starting at 5:00 PM.

December 4th - Starting at 5:00 PM, stop by for Air Hockey and Pizza at U16.

December 5th - Join us for billiards and subs at NH156, starting at 6:00 PM.

December 6th - Join us at J53 at 5:00 PM for Poker and Raising Canes. Let the fun begin!

December 7th - Kickoff time! Join us at Cole Village at 1:00 PM for NFL action and wings!

December 8th - Join us for Spades & Subs at U20 starting at 5:00 PM.

December 9th - Stop by for our Bowling Holiday Party at Pierside Lanes from 5:30 PM - 8:00 PM. Residents can bring one friend for free!

December 10th - Join us at Iowa Estates starting at 6:00 PM for billiards and pizza. Fun, food and friendly competition!

December 11th - Starting at 5:00 PM, stop by for Poker and Raising Canes at J53.

December 13th - Play foosball and eat wings at U16, starting at 2:00 PM.

December 14th - Kick off the fun at U20! Join us at 5:00 PM for billiards and pizza.

December 15th - Enjoy playing games and eating wings at NH156 starting at 6:00 PM.

December 16th - Join us at Iowa Estates for a game of checkers and chess. Starting at 6:00 PM, enjoy free pizza.

December 17th - Starting at 6:00 PM, enjoy board games and nachos at Iowa Estates.

December 18th - Join us at SP29 at 8:00 PM to watch TNF Football Seahawks vs. LA and enjoy free wings. Game day never tasted this good!

December 21st - Join us at SP29 for board games and pizza at 5:00 PM.

December 27th - Starting at 5:00 PM, stop by for a Smash Bros. Tourney and enjoy wings at Iowa Estates. Our winner will receive a \$25 prize!

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December 6th - Join us for Spades & Raising Canes, starting at 5:00 PM.

December 9th - Stop by for our Holiday Bowling Party at Pierside Lanes from 5:30 PM - 8:00 PM. Bring a friend for free!


December 11th - Play billiards and enjoy free pizza at 6:00 PM!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Doug Newman

 Doug.Newman@HuntCompanies.com

Assistant Community Director
Caprise Strand

 Caprise.Strand@HuntCompanies.com

COMMUNITY TRASH SCHEDULE

LOCATION	# OF CANS/ DESCRIPTION	SCHEDULE DATES
(DBIDS) 1615 Gilbert St J53	Permanent Service	Monday
(DBIDS) 1274 Cowan St U16	9-8yds On Base	Monday/Thursday
3007 Huntington Ave	13-2yds	Monday/Thursday
Cole Village 7850 Inchon Ln	4-8yds	Monday/Thursday
851 Signonella Ave	Mini-Mac Compactors and compactor cans in building, 4 compactors - 6 cans	Dumped onto RO Compactor
851 Signonella Ave	Large Compactor at Iowa	Compactor Monitoring System, scheduled Hauls as needed
851 Sigonella Ave	Open Top at Iowa	Every Other Tuesday
Iowa Estate 8100 Diven Arch	3-4yd cans (5 on perimeter, (4) 2 yard in garage)	Monday/Wednesday/Friday
Iowa Estate 8100 Diven Arch	1-8yd cans (by loading dock)	Monday/Wednesday/Friday