



RESIDENT NEWSLETTER

January 1st, 2026



Community News

As the new year dawns and fresh possibilities unfold, we are stepping into 2026 with optimism, energy, and a renewed commitment to making our community the best place to call home. Last year was filled with laughter, connection, and shared experiences, and this year promises even more! Let's embrace new beginnings together and make every moment count.

Big Changes, Bright Future!

Your Community is Getting an Upgrade, Here's What's New!

We are thrilled to share some exciting improvements happening across all neighborhoods! Your comfort and satisfaction are at the heart of everything we do, and these updates are designed to enhance your home's quality even further.

NSA Renovations

Starting in 2026, renovations will kick off for NH 141, 142, & 156. These upgrades are long overdue, and we can't wait for you to enjoy the refreshed spaces! Please pardon the dust and any interruptions; great things are on the way.

Window Replacement

The U16 window replacement project is entering its final stages. Thank you for your patience as we remove blinds and install beautiful new windows!

Next up: SP29, starting in December. Get ready for brighter views and improved energy efficiency soon!

Roofing Project

Great news! The Iowa Estates Midrise roof replacement is officially complete, a big step toward keeping your unit safe and cozy.

Lighting Upgrade: J53 LED Conversion

All fluorescent fixtures in the hallways of all four floors and wings are being transitioned to energy-efficient LED lighting. Brighter, greener, better!

Washer/Dryer Appliance Replacements

This year, we are replacing all stackable washer/dryer units in:

- NN Manor Homes – 3rd Floor - Completed
- Iowa Midrise – 3rd Floor - In-Progress
- Manor Homes – 3rd Floor - Completed

Fresh, reliable appliances for your convenience!

Resident Engagement

Your voice matters! Keep an eye out for surveys following completed work orders and new move-ins. Your feedback helps shape the future of our community.

Thank you for being part of this journey with us. Together, we are building a better, brighter place to call home!

GOOD NEWS STORIES

J53

Story: Maria shared her excitement after a quick turnaround on her heating repair: "The team was fast and friendly, thank you for keeping us warm!"

Shoutout to: Technician Garrett Hardy for his speedy and professional service!

IOWA MIDRISE

Story: David praised the new lighting in common areas: "It feels brighter and safer, great job!"

Shoutout to: Our maintenance crew for making it happen!

NEWPORT NEWS MANOR HOMES

Story: A heartfelt thank-you from resident Sheila: "The housekeeping team went above and beyond to make my move-in smooth."

Shoutout to: Tiffany Jordan and her team for their dedication!

TEAM UPDATES

For more than 18 years, Fidela Humphrey has been a cornerstone of care and consistency in our community. Since the day she joined, Fidela has brought an unwavering commitment to keeping our building spotless, a task she approaches not as a job, but as a reflection of her pride and responsibility.

Fidela doesn't wait to be asked. She sees what needs to be done and does it, always with the residents in mind. Her motto? "I can't sit down," she says with a smile. "I always see something that needs to be done." That tireless energy is one of the many reasons Fidela is admired by her team and the people she serves.

Helping others is second nature to Fidela, both at work and at home. Her passion for cleanliness continues outside the building; she enjoys cleaning windows and her home, never slowing down. Her motivation comes from her two children, Jamie Mann and Johnathan, who keep her grounded and inspired. She also treasures the close bond she shares with her five brothers and four sisters, a connection that remains a proud part of her life.

Fidela credits Katrina Thomas and Holley Ayres as mentors who have supported and inspired her throughout her career. Their encouragement has helped her grow and thrive, and she's deeply grateful for their guidance.

What might surprise you about Fidela? Her heart. Whether it's lending a hand or simply being present, she cares deeply for others. Fidela Humphrey is more than a housekeeper; she's a role model of dedication, family values, and quiet strength. Her story reminds us that true excellence often comes from those who work behind the scenes, making a difference every single day.

UPCOMING LOCAL EVENTS

Norfolk Admirals vs. Atlanta Gladiators

- January 5 | Time: 7:05 PM | Location: Scope Arena
- Kick off the new year with thrilling hockey action!

Winter Wildlife Festival

- January 24–26 | Location: Virginia Beach Convention Center
- Explore nature through guided tours, workshops, and exhibits.

Broadway in Norfolk: The Lion King

- January 15 | Time: 7:30 PM | Location: Chrysler Hall
- Experience the magic of Disney's beloved musical live on stage.

Harbor Lights Half Marathon & 5K

- January 18 | Location: Downtown Norfolk
- Lace up for a scenic run along the waterfront!

Maintenance Tips

Winter is still here, and keeping your unit cozy is a top priority:

- Inspect your thermostat settings to ensure your heating system operates efficiently.
- Keep vents clear of furniture and rugs to ensure proper airflow.
- Report any signs of leaks or condensation around windows to prevent mold.

Need assistance? Submit a work order through the resident portal or contact the service desk (757-233-3302). We are here to help!

Leasing Office Contact Information

 (757) 402-4248
(757) 402-4256
Monday - Friday 07:30-16:00
Saturday 08:00-12:00
 www.HomeportHR.com



MAINTENANCE WORK ORDERS



24-Hour Service Desk
Norfolk (757) 233-3302 / 288-5232
Newport News (757) 534-7710
Or Visit your Resident Portal

UPCOMING EVENTS

Norfolk


January 4 - Billiards & Pizza, 4:00 PM at Iowa Estates
January 7 - Pizza & a Movie, 6:00 PM at U16
January 8 - Billiards & Raising Cane's, 5:00 PM at Iowa Estates
January 9 - Mario Kart & Pizza, 6:00 PM at Iowa Estates
January 10 - Poker & Pizza, 3:00 PM at Iowa Estates
January 11 - NFL & Raising Cane's, 8:00 PM at SP29
January 12 - Spades & Subs, 6:00 PM at Cole Village
January 13 - Bowling at Pierside Lanes, 5:30 PM - 8:00 PM
January 15 - Board Games & Raising Cane's, 6:00 PM at SP29
January 17 - Games & Wings, 12:00 PM at NH156
January 18 - NFL & Subs, 8:00 PM at Cole Village
January 21 - Board Games & Nachos, 6:00 PM at Iowa Estates
January 23 - Air Hockey & Wings, 6:00 PM at U16
January 25 - Air Hockey & Wings, 6:00 PM at U16
January 25 - Spades & Pizza, 5:00 PM at U20
January 28 - Puzzles & Pizza, 5:00 PM at J53
January 29 - Billiards & Pizza, 6:00 PM at NH156
January 31 - Indoor Cornhole & Raising Cane's, 12:00 PM at J53

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January 9 - Billiards & Raising Cane's, 5:00 PM
January 13 - Bowling at Pierside Lanes, 5:30 PM - 8:30 PM
January 18 - Football & Wings, 3:00 PM
January 23 - Billiards & Raising Cane's, 6:00 PM
January 27 - Spades & Pizza, 6:00 PM

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Doug Newman

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Assistant Community Director
Caprise Strand

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COMMUNITY TRASH SCHEDULE

LOCATION	# OF CANS/ DESCRIPTION	SCHEDULE DATES
(DBIDS) 1615 Gilbert St J53	Permanent Service	Monday
(DBIDS) 1274 Cowan St U16	9-8yds On Base	Monday/Thursday
3007 Huntington Ave	13-2yds	Monday/Thursday
Cole Village 7850 Inchon Ln	4-8yds	Monday/Thursday
851 Signonella Ave	Mini-Mac Compactors and compactor cans in building, 4 compactors - 6 cans	Dumped onto RO Compactor
851 Signonella Ave	Large Compactor at Iowa	Compactor Monitoring System, scheduled Hauls as needed
851 Sigonella Ave	Open Top at Iowa	Every Other Tuesday
Iowa Estate 8100 Diven Arch	3-4yd cans (5 on perimeter, (4) 2 yard in garage)	Monday/Wednesday/Friday
Iowa Estate 8100 Diven Arch	1-8yd cans (by loading dock)	Monday/Wednesday/Friday

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JANUARY

Norfolk

SUN	MON	TUE	WED	THU	FRI	SAT
				01 New Year's Day OFFICE CLOSED	02	03
04 Billiards & Pizza @ Iowa Estates	05	06	07 Pizza & a Movie @ U16	08 Billiards & Raising Cane's @ U20	09 Mario Kart & Pizza @ Iowa Estates	10 Poker & Pizza @ Iowa Estates
11 NFL & Raising Cane's @ SP29	12 Spades & Subs @ Cole Village	13 Bowling @ Pierside Lanes	14	15 Board Games & Raising Cane's @ SP29	16	17 Games & Wings @ NH156
18 NFL & Subs @ Cole Village	19 Martin Luther King Day OFFICE CLOSED	20	21 Board Games & Nachos @ Iowa Estates	22	23 Air Hockey & Wings @ U16	24
25 Air Hockey & Wings @ U16 Spades & Pizza @ U20	26	27	28 Puzzles & Pizza @ NH156	29 Billiards & Pizza @ NH156	30	31 Indoor Cornhole & Raising Cane's @ J53

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JANUARY

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04	05	06	07	08	09 Billiards & Raising Cane's	10
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25	26	27 Spades & Pizza	28	29	30	31